Equipment Type	Headset Type	Set up Information
3Com		
NBX 100 Handset	Headset & Amplifier	
Softphones	Any USB Headset	
2102, 3101	Headset & Direct Connect Cord	
3102	Headset & Amplifier	
Aastra		
480i, 9133i SIP IP Phone	Headset & Direct Connect Cord **Wireless** - EHS Available please refer to EHS Guide	
Alcatel / Omni		
Single Line Telephone 1000, 1050, 500, 550, 2000, 2730	Not Compatible	
Single Line Telephone 1200C, 2111, 2112	Headset & Amplifier	
Single Line Telephone 2410, 2412	Headset & Amplifier	
5200 Series - Console	Headset & Amplifier	
5200 Series - Digital Handset	Headset & Direct Connect Cord	Auto Programming
Starswitch - Console	Headset & Amplifier & 2 Prong Plug	
Starswitch - Reflexes	Headset & Direct Connect Cord	Auto Programming
4300 Series - Console	Headset & Direct Connect Cord	Auto Programming
Digital Handset 4321, 4304 & Others	Headset & Direct Connect Cord	
4200 & 4400 Series - 4001, 4003, 4010	Headset & Direct Connect Cord	Phone does not have headset port. Phone can't be programmed.
4011, 4012, 4020, 4023, 4034, 4035, 4040	Headset & Direct Connect Cord	Phone does not have headset port. Phone can be programmed to have release/headset key.
4098 IP Phone 4059 Console	Headset & Direct Connect Cord	Plugs into handset port.
DECT Handsets - 4074B	Not Compatible	
DECT Handsets - 4074H, 200	Headset & Curly Cord with 2.5mm Plug	
Alcatel IP Phone 4018, 4019	Headset & Direct Connect Cord	Connect via handset port. **Some 4019 models have 3.5mm headset port**
Alcatel IP Phones 4028, 4038, 4068. Alcatel Omni 4029, 4039; 4068 is Bluetooth compatible	Headset & Curly Cord with 3.5mm Plug **Wireless -** EHS Available please refer to EHS Guide	3.5mm headset port; To program speakerphone key (Settings/Phone/Jack/Select Headset)
IP Phone 4047	Headset & Direct Connect Cord	

Equipment Type	Headset Type	Set up Information
Alcatel / Omni (continued)		
Omni UFKT 10D UF Director UF Executive UF Standard UF 15	Headset & Curly Cord with Reversed RJ	Phone can be programmed except UF 15. To Program Headset: #,5,6,#
Omni Keyphone	Headset & Amplifier	
Omni T200	Headset & Amplifier	
Pimphony IP Softphone	Headset & Curly Cord with USB	
Aria / LG		
System Telephones 16/28/34/100/148/162/186	Headset & Direct Connect Cord	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer & end calls
Select Keysets - 34E/100/186	Headset & Direct Connect Cord	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer & end calls
System Telephones 20, 50, 300, 600	Headset & Direct Connect Cord	Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables; MON is used to answer & end calls
LKD8DS	Headset & Direct Connect Cord	
Aria 7000 series LKD30DS etc LDP-700 IP Handsets	Headset & Curly Cord with 2.5mm Plug for Jabra Headset & Direct Connect Cord with B10 for Soundpro & Plantronics	7000 series has 2.5mm jack however phone casing impedes connection of the cord. Use direct connect to handset port. Can program release key: Press Menu, Advanced Program Select "headset mode" if via headset port or "ear mic" if via handset. Make calls with speaker button.
Aria 8000 series iPecs	Headset & Direct Connect Cord **Wireless -** EHS Available please refer EHS guide	
Aria LKD30D, LKD30LD	Headset & Curly Cord with 2.5mm Plug	Can program release key. Program: TRAN/PNG, 5, 7 enables, TRAN/PNG, 5, 7 disables, MON is used to answer and end calls.
LG GD36D, KD36D	Headset & Amplifier	
Aristel		
AV Series: DKP10, DKP30, DKP31, DKP33, DKP50, DKP51, DKP53, DKP53B	Headset & Amplifier	To program release/headset key press speaker #53#
KP10, KP30, DKP30X	Headset & Amplifier	To prgram release/headset key press speaker #56
DKP50X, DV Series	Headset & Curly Cord with 2.5mm Plug	SP9008 required for headset port. If using handset port SP5022 required and headset key must be programmed with #56

Equipment Type	Headset Type	Set up Information
Aspect		
Teleset 2, Teleset 3	Headset & Direct Connect Cord	Can be programmed. Use either LHS or RHS port.
Winset	Headset & Direct Connect Cord	Can be programmed.
Aurora		
ACC3100 / 103 Mini-COM	Headset & Amplifier	
Audioline		
Tel6, Tel7, Tel8, Tel17, Tel18, Tel25, Tel51, AUB3, AUB4, 502, 503, 505, 506, Phone Easy	Headset & Amplifier	Can't be programmed.
Avaya / Lucent		
1400 Series	Headset & Direct Connect Cord	For GN, set Smartcord compatiblity dial to 7. For plantronics HIC-01 cord 49323-44
	Wireless - EHS available please refer EHS guide	
1603	Headset & Amplifier	
1608 IP & 1616IP	Headset & Bottom Cable	**Soundpro requires: SWP Headset with SPA909 Jabra requires: GN8800104 Plantronics requires: HIS-01 cord 72442-41**
	Wireless - EHS available please refer EHS guide	
Avaya IP Telephone Series 1: 4606, 4612, 4624 Series 2: 4602, 4620, 4630	Headset & Direct Connect Cord	**Plantronics use HIP cord for 4620 pre 2004 manuf date & HIC cord for post 2004 manuf date.**
	Wireless - EHS available please refer EHS guide	
Avaya INDeX IP/Office 2030, 2060, 2050, 2050IR	Headset & Direct Connect Cord	Use B10 to swap between handset/headset
2402, 2410, 2420 Series 4621 IP Phone	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44**
	Wireless - EHS available please refer EHS guide	
ACD Consoles Call Master 3 & Call Master 4	Headset & Amplifier with 2 Prong Plug	
Call Master 5 & 6	Headset & Bottom Cable	For Plantronics headsets bottom cable not required as Vista Cord comes with phone, remove this cord for Soundpro (which requires SP5020) & Jabra (which requires GN27361101) headset.
	*** Please refer set up information**	
Call Master 603 Call Master Plus Attendant Console 302	Headset & Amplifier with 2 Prong Plug	
4400 Series, 4610	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44**
	Wireless - EHS available please refer EHS guide	
5400 Series 5420, 5610	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44**
	Wireless - EHS available please refer EHS guide	

Equipment Type	Headset Type	Set up Information
Avaya / Lucent (continued)		
IP Series 5601, 5602, 5608 & 5620	Headset & Amplifier **Wireless -** EHS available please refer EHS guide	**Plantronics requires HIC-01 cord part# 49323-44**
6408D+M Series 6416D+M Series 6424D+M Series	Headset & Amplifier **Wireless -** EHS available please refer EHS guide	**Plantronics requires HIC-01 cord part# 49323-44**
7400 Series 7401, 7401Plus, 7406, 7406Plus, 7407, 7407Plus, 7410, 7410Plus, 7434, 7444 & 7444Plus	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44.** Phone must be programmed with a release key.
8400 Series, 8403, 8410B, 8410D & 8434DX	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44.** Plug into headset socket, will lose the use of the handset. Can be programmed. Reverse handset wall mounting hook to keep handset from depressing hook.
9101 & 9103	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44.** Connect via handset port, **can use B10 to switch from handset/headset.**
Voiceworks CS, Voiceworks ACS - 910, 930, 930a, 960a	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44.**
9611G	Plantronics Headset & HIS-01 cable	Part number: 72442-41
9608, 9620, 9630, 9640, 9650	Headset & Bottom Cable **Wireless -** EHS available please refer EHS guide	**Soundpro requires: SWP Headset with SPA909 Jabra requires: GN8800104 Plantronics requires: HIS-01 cord 72442-41**
AT&T Digital	Headset & Amplifier	
British Telecom (BT)		
Dealing room system 12000, 601, 80/30, 60/50, CT100, CT250	Headset & Amplifier	May require 6x4 modular stub & socket cables

Equipment Type	Headset Type	Set up Information
CISCO		
6921, 6941, 6945	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101 & Plantronics requires: SP9007**
7911, 7912 IP Phones	Headset & Direct Connect Cord with Reversed RJ	**Soundpro requires: SP5022, Jabra requires: GN88000106 & Plantronics requires: SPA909** Headset connects via handset port. Do not need to lift handset on/off hook as phone has soft keys. **Cannot use B10**.
7902, 7905, 7910, 7931, 7940, 7941, 7942, 7960, 7945, 7961, 7962G, 7965, 7970, 7970 IP Phones	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101 & Plantronics requires: SP9007.** Dedicated headset port. *CS60 in handset port only, use *New Call/End Call* key with handset on hook. 7941 needs KJBOX to use handset via Soundshield. 7960: CS60 settings w/out HL10: connect to headset port, Config 4, tx B rx 3.
	Wireless - EHS available please refer EHS guide	
7925 IP Phone	Headset with 2.5mm Plug	Recommendations: Bluetooth wireless headset or M175C
7920	Headset & Curly Cord with 2.5mm Plug **Wireless -** EHS available please refer EHS guide	
8945, 8961	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007** For wireless mechanical handset lifter can be used
921, 941, 942, 962, SPA942 IP Phones	Headset & Curly Cord with 2.5mm Plug	
9951, 9971	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN8801199 Plantronics requires: SP9007.** Please note smart cord for Jabra (GN8801199) setting on 2
	Wireless - EHS available please refer EHS guide	
Grandstream GXP-2000	Headset & Curly Cord with 2.5mm Plug	

Equipment Type	Headset Type	Set up Information
Commander		
Commander AN	Not Compatible	
Commander BN	Headset & Amplifier	Can't be programmed
Commander D	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101, Plantronics requires: SP9007.** Headset program (SPKR) 626 (SPKR)
Commander E	Headset & Amplifier	
Commander F	Headset & Amplifier	
Commander HX	Headset & Amplifier	Headset program: press #151#; Handset program: press #150#
Commander I	Headset & Direct Connect Cord	**Plantronics requires HIC-01 cord part# 49323-44.** Can be programmed
Commander N	Headset & Amplifier	Only if hardwired cord has been modified
Commander NT - Principle, Advantage, Standard, Economy	Headset & Direct Connect Cord **OR** Headset & Amplifier	**The Economy station does not have a headset socket**. Set Amp through handset socket. Handsfree key will operate as headset release key when headset is in use.
Commander S206, 408, 824	Headset & Amplifier	
Commander S207, 416, 620 Commander T105	Not Compatible	
Commander T106, 210	Headset & Amplifier	
Commander Elite	Headset & Direct Connect Cord	
Commander Vision	Headset & Direct Connect Cord	Headset connects via handset port. **Can use B10 to swap between handset/headset**.
Commander Connect 760/40, 760/41	Headset & Direct Connect Cord	Use programming buttons to select headset mode.
Datapoint		
Infoswitch ACD	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101, Plantronics requires: SP9007.** Requires D modification - phone specific product.
DBA		
SmartTalk 308	Headset & Amplifier	
SmartTalk TNG3	Headset & Amplifier	
DeTeWe		
OpenCom 100 Series, 73IP, 75IP	Headset & Curly Cord with RJ45 Plug	Use CS60 with AP1. No GN1000 or HL10.

Equipment Type	Headset Type	Set up Information
DORO		
Congress 100, 200, 305	Headset & Direct Connect Cord	
AFTI 20, 22, 30, 40 CRT10	Headset & Amplifier	
Ericsson		
ASB30 Console **ASB100 Console** **ASB900 Console**	Headset & Amplifier	Lemo Plug required - supplied by Ericsson.
ACP1000	Headset & Amplifier	
BCS 150 - Console 2754	Headset & Amplifier	Lemo Plug required - supplied by Ericsson.
BCS 150 - 2751, 2752, 2755, 2753	Headset & Amplifier	Can be programmed. Can use direct connect headsets but receive may be low.
BP24, 40, 50, BP8-111c	Headset & Amplifier	
Select	Headset & Amplifier	Headset switch on phone
MD110/BP150/BP250/MD Express, 199/202/203, DBC 2011, 22401, Dialog 3000 Series 3201/3202/3203/3210/3211/ 3213 Console 2663	Headset & Amplifier	Can be programmed. Can use direct connect headsets but receive may be low.
Dialog 4000 Series for MD110, 4220 Lite	Headset & Amplifier	No headset port or release key. Can use direct connect headsets but receive may be low.
4222/4223/4224/4225	Headset & Direct Connect Cord	Headset port with release key. Note: On 4222, CS60 only works in handset port.
IP Series 4422, 4425	Headset & Direct Connect Cord	
DBC-503, 214	Headset & Amplifier	Can't be programmed
Tempo 28l / 96i	Headset & Amplifier	
Dialog 2561	Headset & Amplifier	
DBC 22201, 22301	Headset & Direct Connect Cord	

Equipment Type	Headset Type	Set up Information
Fujitsu		
F600 Series - Attendant (610 / 620 / 640) Console, AT-I, AT-II, AT-III, AT-IV	Headset & Amplifier	Can be programmed.
E600 Essence - Attendant Console, DTLE48D, FDT-1, FDT-3, FDT-4, WINATT Consoles (E630 / E650)	Headset & Amplifier	Can be programmed.
F9600 Series - ATTCON D6, ATTCON D7, MLDTI, MLDTII, MLDTIII, MLDTIV, DT12DS, DT24DS	Headset & Amplifier	**Plantronics requires Fujitsu Cord part# 21847-06**
F9600 Series - AT, ET Phones	Headset & Direct Connect with Reversed RJ	
Coral - IA-2002 / IA2002 BL, TA-2002H / TA-2002HBL, DST (Digital Std Tel) DKT-1110 / DKT-1110 BL, DXT-2320 / DKT-2320 BL, DKT-2321 / DKT-2321 BL, DKT-2322 / DKT-2322 BL, GKT-4320 / GKT- 4320 BL	Headset & Direct Connect Cord	Headset key can be programmed by technician from maintenance console
Flexset 280D	Headset & Direct Connect Cord	If using B10: setting 4B
GPT Plessey		
M3000/M5000	Headset & Amplifier with PL Plug	PL Plug also known as BPO 431 or BPO Left - phone specific product.
GPT Plessey		
ISDX MKI, MKIII, MKIIIA, MKIV Screen Console	Headset & Amplifier with PR Plug	PR Plug also known as BPO 430 or BPO Right - phone specific product.
ISDT, ISDT300 DX 20 Console	Headset & Amplifier	
CDSS System	Headset & Amplifier with J Plug	J Plug also known as BPO 420 (phone specific product)
M8/M8+ Handset M1000/M2000	Not Compatible	

Equipment Type	Headset Type	Set up Information
GTech		
GTSMF01	Headset & Bottom Cable	**Soundpro requires: SP5020, Jabra requires: GN27361101, Plantronics requires: SP9007.** Connect via handset port. Need to adjust tone on the phone to reduce high receive to do this: Press Menu OK, then push 4 on phone (this needs to be done quickly), Settings, press OK then scroll to Phone Setup press OK then you can change the tone setting. *Please note to reduce incoming volume you need to be on a call this is standard on the handset as per normal headsets.*
Hyundai		
Handsets	Headset & Amplifier	For HX, program headset with handset on receiver ### (on) and ##* (off)
Hybrex		
DK1-21, DK2-21, DK3-21, DK6-21, DK6-31, DK6-33	Headset & Direct Connect Cord	Headset Mode "Speaker 775" Some phones are Bluetooth enabled but can not be used with BT headsets that require passwords (eg Voyager's or Jabra M5390)
KPU61H, AK1-21	Headset & Amplifier	**Plantronics requires Fujitsu cord part# 21847-06.** Headset Mode "Speaker 775"
DK1-31, DK3-31, DK3-33, AK1-23, KPU61, KPU62, KPU63, AK1-22	Headset & Amplifier	Headset Mode "Speaker 775" KPU63 can't be programmed
DK7, DK7-21	Headset & Amplifier	
IPC		
IQMX Trading Turret	Headset with Bottom Cable	**Plantronics requires part# SP9018.** Connect via B10 switcher. Do not use A10-16. All wireless will work.
Interquartz		
9825, 9826, 9836, 9837, IQTEL80, IQTEL300, IQTEL500, IQ50, IQ90, IQ250, IQ450, IQE2, IQE3, Studio Series 20 / 25	Headset & Amplifier	Phone can't be programmed, will need to lift handset on/off hook to answer/end calls.
IQTEL300 Headset Mode IQTEL500 Headset Mode	Headset & Direct Connect Cord	
IQ350, IQ550, 260, 360, 333, 560, 750, IDEA 330, 331	Headset & Direct Connect Cord	Choose "P" switch on phone

Equipment Type	Headset Type	Set up Information
Leader		
Leaderphone HS Series 726, 852, 1025HS, 1026, 1026HS	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007**
Handsets	Headset & Amplifier	Can't be programmed.
Linksys		
PHB1100, PHM1200	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007**
SPA901	Headset & Amplifier	
SPA921, SPA922, SPA941, SPA942, SPA962	Headset & Curly Cord with 2.5mm Plug	
Matrix		
EON48, NEO10	Headset & Direct Connect Cord	
Mitel		
SX2000 - Console & Handset	Headset & Amplifier	
16E/24E - Superset 3 & 4	Headset & Amplifier	
Consoles 6, 7, 7000PC	Headset & Amplifier with 2 Prong Plug	
SuperSet 4000 Series 4015, 4025, 4125, 4150	Headset & Direct Connect Cord	
5001 & 5201	Headset & Amplifier	
5000 & 5200 Series IP Phones 5005, 5010, 5020, 5020i, 5140, 5205, 5212, 5215, 5220, 5230, 5240, 5320, 5312, 5330, 5340	Headset & Direct Connect Cord	5005, 5205 release key programmable. All others have headset port & release key as standard. 5312/5330/5340 can't use lifter - phone is angled too high.
5550 IP Phone	Headset & Direct Connect Cord	No handset cradle so can't use handset lifter.
NEC		
AT3 / AT3B / AT30	Headset & Amplifier	
NEAX 7400 ICS - SN694, SN626, SN708, HA630Z Also known as ETJ Series	Headset & Amplifier	Phone has existing NEC Slim line K Plug, (2 prong) Amp connects into K Plug
Dterm 8DC, 16DS, 16DD, 24DS Also known as ETJ Series	Headset & Amplifier *** Please refer to set up information**	If phone has existing NEC ADA1 adapter, direct connect headset is recommended & then phone can be programmed.
NEAX7400IMX, Dterm DTP8, DTP16D (65 series) Dterm75 Also known as ETJ Series	Headset & Direct Connect Cord *** Please refer to set up information**	Can be programmed by phone technician. Models vary so not all will have headset port - use headset & amp.

Equipment Type	Headset Type	Set up Information
NEC (continued)		
DTP32D	Headset & Direct Connect Cord	Can be programmed by phone technician.
NEAX2000/2400 - SN611, SN716, Console (2400 SDS) Also known as ETE Series	Headset & Amplifier	Remove large plate under unit by lifting leaver on right side. Slide plate towards you. Set the four position to D
NEAX 2400 - HA630Z Console, SN626, Also known as ETE Series	Headset & Amplifier with 2 Prong Plug	
NEAX 2400 - Dterm HB, Dterm IIB, DtermIII, Dterm 6D, Dterm 16D, Dterm V Also known as ETE Series	Headset & Amplifier	Dterm 6D, 16D & V can be programmed by phone technician
NECD3, D5	Headset & Amplifier	D5 can have release key
Ranger AK	Headset & Amplifier	For Plantronics if buzzing occurs, reverse cable on Amp
Ranger DK/NDK Also known as ETW Series	Headset & Amplifier	If phone has existing NEC ADA1 adapter, direct connect headset is recommended & then phone can be programmed
NDK9000 Also known as ETW Series	Headset & Amplifier	
Ranger Pro - DTU8 (Pro Talk) DTU16D (Pro Exec) DTU32D (Pro Mstr)	Headset & Direct Connect Cord	Can be programmed by phone technician
Xen Axis, Master - DTU Handsets IPK / Look / Exec / Pro	Headset & Direct Connect Cord	Can be programmed by phone technician
Xen Alpha Handsets - DTB Handsets Talk / Vision Handsets	Headset & Bottom Cable	**Soundpro requires: SP5020** **Jabra requires: GN27361101** **Plantronics requires: SP9007** Can't be programmed
Xen Topaz Handsets - Topaz Talk / Topaz Vision	Headset & Amplifier	No Headset Port
Dterm i Series, Aspire ITR 8D3A	Headset & Direct Connect Cord	To program phone: Select **Speaker, 751,** select a button to program as the headset button, then dial **05** to program, then **Speaker** to hang up.
Electra Elite Dterm Series E DTU-8, DTU-8D, DTU-16, DTU-16D, DTU-32, DTU-32D, DTP-8, DTP-8D, DTP-16, DTP-16D, DTP-32, DTP-32D	Headset & Direct Connect Cord	
DTR 16D	Headset & Direct Connect Cord	

Equipment Type	Headset Type	Set up Information
NEC (continued)		
DT300, DT700 IP Phone	Headset & Direct Connect Cord	
SV8100, SV8300	Headset & Direct Connect Cord	
Nitsuko		
DX Series	Headset & Direct Connect Cord	Can be programmed by technician or lift handset on/off hook
TX Series	Headset & Amplifier	
Nortel/Meridian/ Exicom		
SL-1, 100 Digital	Headset & Amplifier	
Meridian - M1250 Console, M1309 ACD Handset M2216 ACD Handset	Headset & Amplifier *** Please refer to set up information**	**M1250 requires K (2 prong) plug.** Can be programmed by phone technician. Turn handset volume down, use Amp to control volume.
M2006, M2008, M2317, M5216, M5316 (aka 578/19)	Headset & Amplifier	Can be programmed by phone technician
M2216	Headset & Direct Connect Cord	Connect to Handset Port
M2616, M6320	Headset & Direct Connect Cord	Can be programmed by phone technician
M2250 Console	Headset & Amplifier with 2 Prong Plug	Console volume down, use Amp to control volume. Can use wireless headset with 2 Prong Plug, **can't use handset lifter**
3901	Headset & Amplifier	
Business Series Terminals T7100	Headset & Amplifier	
1002, 1004, 1007 IP Phone 1120e, 1140e, 1150e IP Phones 2002, 2004, 2007 IP Phone	Headset & Direct Connect Cord **Wireless -** EHS Available please refer EHS guide	1140 angle too steep for handset lifter
M3902	Headset & Amplifier	
M3903, M3904, M3905, M7208, M7310, M7308, M7316, M7324, M7900, T7208, T7316, NT8B20, NT8B30, NT8B40, NT8B50, NTZK23AA	Headset & Direct Connect Cord	Or use headset & amp via headset port to allow onhook use. CS60: rotary setting = 1; TX under base = B; RX on rear = 2.
Exicom Goldstar KD36W	Headset & Direct Connect Cord	Connect to handset port (use B10 switcher if both handset and headset required)
BCM Series (Business Call Manager)	Headset & Direct Connect Cord	

Equipment Type	Headset Type	Set up Information
OKI		
IP-10DS & U-24D	Headset & Amplifier	Can programme ans/release key
IP-20DHF	Headset & Direct Connect Cord	
Ri-30D	Headset & Amplifier	Program speaker button for headset: Menu, Others, No.2 Headset/Handset, No.3 Headset 1
Oricom		
TP29	Headset & Direct Connect Cord	Set polarity switch to "2"
Panasonic		
KXT Range (analogue) 123210, 123220, 123235, 123250, 1232TD, 2332, 2315, 2260, KX-T7750AL	Headset & Amplifier	Phone can't be programmed
Analogue Properietary Handsets 7030, 7050A, 7250AL, 7450, 7330, 7350, 7665, KX-F50	Headset & Amplifier	
KXT AL Range 7220, 7230, 7235, 7433, 7560, 7565 Digital Proprietary Handsets KX-T7433AL, T7436AL, T7425AL	Headset & Direct Connect with Reversed RJ	Headset programming - press PROGRAM, dial 999, dial 1 for handset or 2 for headset, followed by STORE, PROGRAM
Analogue Handsets KX-T7730AL, KX-TG2421, KX-TG2431, KX-TG5821, 5822, 5838, 5839	Headset & Curly Cord with 2.5mm Plug	
Hybrid IP-PBX Range KX-T7633AL, T7630AL, T7625AL, KX-T7667 DP Handsets KX-DT333, KX-DT343, KX-DT346	Headset & Curly Cord with 2.5mm Plug	Headset programming - On 7630 press PROGRAM button - press the button on the phone you wish to assign as the headset button, prett the up & down key/toggle until "headset" appears on the display, press STORE. To exit either lift handset or replace in cradle to return to idle mode. To activate headset press this button & light will come on. Once light is on then using the handsfree button will answer & hang up calls. Handsfree facility does not function when phone is in headset mode.
IP Phone KXNT321	Headset & Curly Cord with 2.5mm Plug	
Phillips		
7655	Headset & Direct Connect Cord with Reversed RJ	
D1200 Console	Headset & Amplifier with 2 Prong Plug	**Plantronics requires: P10**
D1200 Handsets 30P, IS Series, SBX Range	Headset & Amplifier	
Sopho S & Sopho K Console	Headset & Amplifier	Requires D Plug, also known as FKS plug (Phone specific product)

Equipment Type	Headset Type	Set up Information
Sopho S & Sopho K Handsets	Headset & Amplifier	

Polaris NRX Business Telephones

NRX-1, NRX-4	Headset & Amplifier	Need to lift handset on/off hook to answer/end calls
NRX-2H, NRX-3, NRX-5, NRX-6H	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007.**
NRXEVO250, NRXEVO350, NRXEVO450	Headset & Bottom Cable *** Wireless - please refer to set up information**	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007.** GN1000 does not give incoming call alert.

Polycom IP Telephones

IP300, IP430, IP450, IP500, IP600	Headset & Direct Connect Cord **Wireless -** EHS Available please refer EHS Guide	Can't use handset lifters
IP320, IP321, IP330, IP331, IP601	Headset & Curly Cord with 2.5mm Plug **Wireless -** EHS Available please refer EHS Guide	
IP335, IP650	Headset & Direct Connect Cord (non amplified)	
CX200, CX700	Headset & Direct Connect Cord	
Kirk 4020	Not compatible	
Kirk 4040	Headset & Curly Cord with 2.5mm Plug	

Rockwell

Sectra View 1, 2, Set Convergence	Headset & Amplifier
Transend	Headset & Amplifier
Spectraset 150	Headset & Direct Connect Cord

Equipment Type	Headset Type	Set up Information
Samsung		
DCS, DCS 70 & DCS Compact SLTe, 6B Basic, STD 12B, LCD24B, LCDivory 24B, Economy Digital	Headset & Direct Connect Cord	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for headset & press TRSF to store. ANS/RLS light will be on to indicate headset is active. *For DCS #151# for ON & #150# for OFF* **Please note: iDCS 8D Handset SW10ND is recommended.**
DX Series	Headset & Direct Connect Cord	
DCS Gateway	Headset & Amplifier	
HX - Standard or Executive Keystation	Headset & Amplifier	To enable ANS/RLS key press TRSF 110 then 20 for handset or 21 for headset & press TRSF to store. ANS/RLS light will be on to indicate headset is active.
DS 5000 Series / DS 5021D	Headset & Direct Connect Cord	Connect via handset port, **can use B10 to switch from handset/headset**
DECT Handsets (SPR5000)	Not Compatible	
Fax Machines: SF150, SF110T, SF1600, SF2900M, SF4000, SF4100, SF4120, SF5500, SF5600, SF6050	Headset & Amplifier	
ShoreTel		
IP 110, IP115	Headset & Amplifier	
IP 212K, IP 230, IP230g, IP 265, IP560, IP560g, IP565g	Headset & Bottom Cable	**Soundpro requires: SWP Headset & SPA908** **Jabra requires: GN8801199** **Plantronics requires: SPA908.** Bluetooth Compatible
	Wireless - EHS available please refer EHS guide	
Softphone	Any USB Headset	

Equipment Type	Headset Type	Set up Information
Siemens		
ISDX System - Console MK 1, MK111, MK111A, MKV1	Headset & Amplifier	Occasionally requires U plug, also known as BPO 430 - phone specific product
ISDX System ISDT, ISDT300, QLINK agent set	Headset & Direct Connect Cord	**Wiring varies, compatiblity is not gauranteed.**
ISDX System - ISDT 300+ M8 / M8+ / M1200 / M2000	Not Compatible	
ISDX System - Multiline ML16S/M3000	Headset & Direct Connect Cord	Requires U plug, also known as BPO - 430 phone specific product. Turn handset volume down, use Amp to control volume.
CDSS System Console	Headset & Amplifier	Requires U plug, also known as BPO 430 - phone specific product. Turn handset volume down, use Amp to control volume.
Hicom 110/120/130 Ultraset Standard Comfort Ultraset	Headset & Amplifier	Release key programmable, replaces handsfree function but only available on version 2 with comfort phone
Hicom 100 - T8, T16D	Headset & Amplifier	
Hicom 100 - T16	Headset & Direct Connect Cord	
Hicom 400 / 300 / 118 / 150 Optiset E - Entry / Memory Basic Standard / Advance	Headset & Direct Connect Cord	Can be programmed. Plug into handset socket.
Advance Plus	Headset & Amplifier	Plug into handset socket
EMS Attendant Console 12000, 601, 80/30, 60/60	Headset & Amplifier	Requires M plug - phone specific product
2 Wire Telephones Profiset 10 & 20 Set 211, Set 221	Headset & Amplifier	
PC Based Optiset	Headset & Amplifier	Requires adapter sect AC2 between handset & amplifier. Adapter available as an accessory with Hicom
Optipoint 400, 500 Entry & Economy	Headset & Amplifier **Wireless -** EHS available refer EHS guide	
Optipoint 400, 500 Standard & Advance	Headset & Direct Connect Cord **Wireless -** EHS available refer EHS guide	
Snom		
300, 320, 360, 370	Headset & Direct Connect Cord **Wireless -** EHS available refer EHS guide	In Soundpro range only use Soundpro Noise Cancelling
820, 821, 870	Headset & Direct Connect Cord with Reversed RJ **Wireless -** EHS available refer EHS guide	In Soundpro range only use Soundpro Noise Cancelling

Equipment Type	Headset Type	Set up Information
SOX / Tennyson		
Handset	Headset & Direct Connect Cord	0 is headset off, 1 is headset on. Use speaker/handsfree button for headset operation. Use setting No 5 to adjust volume.
Sun Moon Star		
Digital Key System	Headset & Amplifier	
Tandberg		
150MXP Videophone	Headset & Curly Cord with 2.5mm Plug	
Telstra		
Access 25 & 35 **Access 228, 248**	Headset & Amplifier	
Telstra Slim 50	Not Compatible	Handset is hardwired
Telstra E PABX	Headset & Amplifier	
Touchfone 200, 300, 400 **Executive T1000S T1000CND**	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007 or Amp.** Phone can't be programmed. **Please note T1000 need KJBOX to use handset via Soundshield.*
M5216 P ACD (discontinued)	Headset & Direct Connect Cord	Dedicated headset port. Headset auto select (Program) (Headset)
M6320	Headset & Direct Connect Cord	
M7310N	Headset & Direct Connect Cord	
Freedom 500	Headset with 3.5mm Right Angle QD Cord	**Recommend only Plantronics - part number for cord is SP9027**
Spectrum M5316 P Prof	Headset & Amplifier	Amp can be plugged into either headset or handset socket (direct connect headsets may cause low receive volumes)
Spectrum BT450	Headset & Bottom Cable	**Soundpro requires: SP5020 Jabra requires: GN27361101 Plantronics requires: SP9007**
Spectrum M5317	Headset & Amplifier	Amp can be plugged inot headset or handset socket. Direct Connect headsets may cause low volume.
Toshiba		
Strata CT, Strata DK PABX with: Handsets 2500 Series Handsets 3500 Series	Headset & Amplifier	**If customer has DK/HEAD adaptor from Toshiba, can use direct connect.** DKT 2000 series use GN Smart Cord on Setting 7
3000 Series	Headset & Direct Connect Cord	

Equipment Type	Headset Type	Set up Information
Uniden		
FP099, FP103, FP105	Headset & Amplifier	
SSE17+1	Not Compatible	
Yealink		
		GN use Smart Cord on setting 7
T-22, T-26P, T-28, T-28P & EXP39	Headset & Direct Connect Cord for Soundpro and Plantronics **Wireless -** EHS available refer EHS guide	Requires SIP-T28 (P) V60 Firm Ware. May need to change transmit phone tab / Features / Headset Send Volume
Zultys		
ZIP2x2	Headset & Direct Connect Cord	Connect via handset port, leave handset on hook. Please note GN1000 is to big for this handset and other ZIP2 models
ZIP4x4, ZIP4x5	Headset & Curly Cord with 2.5mm Plug	
ZIP4x4L	Headset & Amplifier with 2 Prong Plug	**Plantronics requires: P10 amp with 2 Prong Plug.** PC Headsets with soundcard conn also work in headset port. Wireless units - use handset port
53e	Headset & Direct Connect Cord with B10 switcher	No headset socket - must use B10 switcher. To program speaker button for use with headset, go to **Preferences** > **Set Audio** > **Audio Mode** > **Headset**
51i, 53i, 55i, 57i, 71i	Headset & Direct Connect Cord **Wireless** - EHS Available please refer to EHS Guide	